

180104



June 2, 2006

Mr. Charles L. A. Terreni
Chief Clerk/Administrator
The Public Service Commission of South Carolina
P. O. Drawer 11649
Columbia, South Carolina 29211

RE: Docket No. 2004-219-E

Dear Mr. Terreni:

Enclosed for filing are the original and one copy of a letter from Progress Energy Carolinas, Inc. to Mrs. Beatrice Weaver, Complainant in the above-referenced docket. This document was e-filed on May 15, 2006.

THIS DOCUMENT IS AN EXACT DUPLICATE OF THE E-FILED COPY
SUBMITTED TO THE COMMISSION IN ACCORDANCE WITH ITS ELECTRONIC
FILING INSTRUCTIONS.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Len S. Anthony'.

Len S. Anthony
Deputy General Counsel – Regulatory Affairs

LSA:mhm

Enclosure



May 15, 2006

Mrs. Beatrice Weaver
1253 Harllees Bridge Road
Dillon, South Carolina 29536

RE: Accounts 002-374-3628 and 074-900-1889

Dear Mrs. Weaver:

Recently we received the attached notes from you regarding the two active electric service accounts with Progress Energy Carolinas, Inc. (PEC) on your Harllees Bridge Road property. I am writing to respond to your concerns.

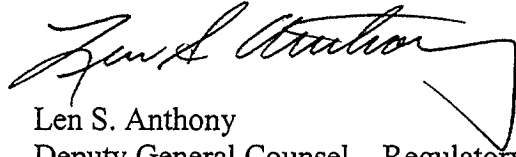
Account #002-374-3628, in the name of Beatrice Weaver: Your note indicates that you paid the past due amount of \$174.16 on April 20, 2006. Our records (see attached billing and payment history) show that your payment in that amount was received on April 28. Because it was received more than fifteen days after the bill was mailed, you received a final notice. PEC's Central Remittance system posts payments to your account as soon as they are received.

Account #074-900-1889, in the name of Renaissance International, Inc.: Your note states that this is the tenth time you have asked PEC to justify the \$16.95 monthly charge on this account. I had not been informed of any of your previous inquiries on this matter. The attached billing and payment history on this account will show how this charge evolved. Your monthly kilowatt-hour usage has been zero since January 2005, so you have been receiving minimum bills each month during that period for \$9.74 a month (inclusive of tax, exclusive of late payment charges) in accordance with PEC's Small General Service (SGS) rate schedule. The \$26.86 present balance on the account is the result of missed payments in October 2005 and February 2006, and the resulting late payment charges on the outstanding balance. I would recommend that you pay the balance on this account in order to avoid any future late payment charges.

I hope this information will clarify the situation and alleviate any other concerns you may have about these accounts. I would recommend that in the future you write directly to me

if you have concerns of this nature. Because the process whereby payments are received and posted is automated, there is a risk that notes such as you have written on your bill stubs returned with payment may be overlooked.

Sincerely,

A handwritten signature in black ink, appearing to read "Len S. Anthony". The signature is fluid and cursive, with a large, sweeping "L" and "A".

Len S. Anthony
Deputy General Counsel – Regulatory Affairs

LSA:gac

Attachments

cc: Jocelyn Boyd
Randy Watts
John Flitter
JoAnn Hill

Return portion

If your name, mailing address or phone number has changed, please indicate on the back of this stub.

YOU ARE HARASSING ME

BEATRICE WEAVER
1253 HARLEES BRIDGE RD # B
DILLON SC 29536-7913

Account number
002 374 3628

Final Notice

PA FB# 3156
4/20/06

Past due	\$174.16
Total due	\$174.16
Notice expires	May 2

Return this portion with your payment so the return address shows in the envelope. Please do not staple or clip this portion to your payment.

Make checks payable and return to: Progress Energy Carolinas, Inc.
Raleigh NC 27698-0001

My Notice 4/26/06 with pm

07
01
02

003

0001664

FORM VER. 002
07/98 REV. 01/00

0023743628 9335 522 000017416 000017416 000017416 0023743628 6

Return portion

If your mailing address or phone number has changed, please indicate on the back of this stub.

THIS IS RELENTLESS HARASSMENT

RENAISSANCE INTERNATIONAL INC
PO BOX 539
LITTLE ROCK SC 29567-0539

Account number
074 900 1889

1 DO NOT OWE \$16.95
64 - SIXTH NOTICE

Total due	\$9.74
Current charges past due after	Apr 21

Make checks payable and return to: Progress Energy Carolinas, Inc.
Raleigh NC 27698-0001

THIS IS NOT RESIDENTIAL ACCT

000 consumption 1000'S NL CORD!
YOU WERE NOTIFIED SINCE 4/04

01
01
02

003

053704 0

FORM VER. 002
11/98 REV. 01/00
01 - 1 AT

0749001889 4246 522 000001695 000000791 000002686 0749001889 3

Since there is 900 KW consumption for over a year now you are requested for the 1018 X to justify your dues #16.95 / show
① date of origline ② KW consumption ③ #dps
1/178 request 4/24/06 JN

Beatrice Weaver, 1253 Harllees Bridge Rd # B, Dillon, SC 29536-7913
Account # 002-374-3628

<u>Date</u>	<u>Description</u>	<u>Amount</u>	<u>Account Balance</u>
05/04/06	Bill	\$34.84	\$34.84
04/28/06	Payment	-\$174.16	0
04/06/06	Payment	-\$207.44	\$174.16
04/05/06	Bill	\$172.09	\$381.60
04/04/06	Late Payment Charge	\$2.07	\$209.51
03/07/06	Bill	\$207.44	\$207.44
02/22/06	Payment	-\$200.81	0
02/03/06	Bill	\$200.81	\$200.81
01/13/06	Payment	-\$135.88	0
01/05/06	Bill	\$135.88	\$135.88
12/27/05	Payment	-\$172.51	0
12/05/05	Bill	\$172.51	\$172.51
11/22/05	Payment	-\$149.33	0
11/03/05	Bill	\$149.33	\$149.33
10/24/05	Payment	-\$195.90	0
10/06/05	Bill	\$159.05	\$195.90
09/26/05	Payment	-\$148.79	\$36.85
09/08/05	Bill	\$185.65	\$185.64
09/06/05	Payment	-\$54.85	-\$0.01
08/08/05	Payment	-\$112.00	\$54.84
08/08/05	Bill	\$54.92	\$166.84
07/08/05	Bill	\$111.42	\$111.92
07/07/05	Payment	-\$49.99	\$0.50
07/05/05	Late Payment Charge	\$0.50	\$50.49
06/06/05	Payment	-\$75.00	\$49.99
06/06/05	Bill	\$68.34	\$124.99
05/19/05	Payment	-\$36.78	\$56.65
05/10/05	Bill	\$35.28	\$93.43
05/10/05	Billing Adjustment*	-\$93.35	\$58.15
05/03/05	Late Payment Charge	1.50	151.50
04/25/05	Payment	68.51-	150.00
04/05/05	Bill	218.51	218.51
03/11/05	Payment	186.33-	0.00
03/03/05	Bill	186.33	186.33
02/21/05	Payment	179.90-	0.00

*Estimated usage on 4/5/05 bill was 2166; adjustment reflects removal of charges for 1000 kWh

Renaissance International Inc., 1261 Harless Bridge Rd, Dillon, SC
Account # 074-900-1889

<u>Date</u>	<u>Description</u>	<u>Amount</u>	<u>Account Balance</u>
05/5/06	Bill	\$9.74	\$26.86
05/2/06	Late Payment Charge	\$.17	\$17.12
04/28/06	Payment	-\$9.91	\$16.95
04/6/06	Bill	\$9.74	\$26.86
04/4/06	Late Payment Charge	\$.17	\$17.12
03/24/06	Payment	-\$9.74	\$16.95
03/8/06	Bill	\$9.74	\$26.69
03/3/06	Late Payment Charge	\$.17	\$16.95
02/3/06	Bill	\$9.74	\$16.78
02/3/06	Late Payment Charge	\$.07	\$7.04
01/25/06	Payment	-\$9.74	\$6.97
01/6/06	Bill	\$9.74	\$16.71
01/3/06	Late Payment Charge	\$.07	\$6.97
12/27/05	Payment	-\$9.74	\$6.90
12/5/05	Bill	\$9.74	\$16.64
11/22/05	Payment	-\$9.74	\$6.90
11/4/05	Bill	\$9.74	\$16.64
10/11/05	Bill	\$9.74	\$6.90
10/4/05	Late Payment Charge	\$.38	-\$2.84
09/26/05	Payment	-\$10.70	-\$3.22
09/05	Adjustment*	-\$10.37	\$7.48
09/8/05	Bill	\$20.10	\$17.85
09/6/05	Payment	-\$11.85	-\$2.25
09/6/05	Late Payment Charge	\$.28	\$9.60
08/8/05	Payment	-\$20.00	\$9.32
08/05	Adjustment*	-\$30.54	\$29.32
08/8/05	Bill	\$40.28	\$59.86
07/11/05	Bill	\$9.74	\$19.58
07/6/05	Late Payment Charge	\$.10	\$9.84
06/7/05	Bill	\$9.74	\$9.74
05/10/05	Bill	\$9.74	0

*Usage was estimated in August (286 kWh) and September (97 kWh) 2005, based on prior year's usage; those bills were subsequently adjusted to reflect actual usage of 0 kWh usage both months.